

EQUITY & DISPARITIES REDUCTION

Plan Performance on Attachment 7 Requirements



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EQUITY & DISPARITIES REDUCTION

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RACE AND ETHNICITY SELF-REPORTING

	2017	2018	2019
Anthem	83%	83%	84%
Blue Shield	91%	99%	73%
CCHP	98%	97%	80%
Health Net	76%	99%	99%
Kaiser Permanente	86%	84%	86%
LA Care	99%	100%	93%
Molina Healthcare	50%	51%	73%
Oscar Health Plan	99%	98%	80%
Sharp Health Plan	94%	99%	99%
Valley Health Plan	51%	67%	66%
Western Health Advantage	95%	89%	84%

EFFECTIVE 2019:

Requirement to meet a target of **≥ 80%**

- Percent of members with self-reported data for race/ethnicity captured
- Note: In late 2019, Covered CA addressed the incorrect race/ethnicity mapping of non-respondents to Other, which likely inflated issuers' self-identification rates prior to 2020. We see the expected decrease in self-reported data for race/ethnicity captured following the correction



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NCQA MULTICULTURAL DISTINCTION

	Plan Product	2020
Anthem	HMO	No
	PPO	Not Offered
	EPO	No
Blue Shield	HMO	No
	PPO	No
CCHP	HMO	No
Health Net	HMO	Yes
	PPO	Not Offered
	EPO	Not Offered
Kaiser Permanente – North	HMO	No
Kaiser Permanente – South	HMO	Yes
LA Care	HMO	Yes
Molina Healthcare	HMO	Yes
Oscar Health Plan	EPO	No
Sharp Health Plan	HMO	No
Valley Health Plan	HMO	No
Western Health Advantage	HMO	No

- This accreditation recognizes efforts around demographic data collection, culturally competent care and reducing health disparities
- Not required until plan year 2023
- NCQA has transitioned the Multicultural Health Care Distinction to Health Equity Accreditation in 2022
- “Not Offered” indicates that the carrier did not offer that plan product to consumers during the plan year